



Company Name: Parkes Personnel Ltd **“The Company”**

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Document Name: **Privacy Notice** (including for use on the company website)

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The Company is a recruitment business which provides work-finding services to its clients and work-seekers. The Company must process personal data (including sensitive personal data) so that it can provide these services – in doing so, the Company acts as a data controller.

You may give your personal details to the Company directly, such as on an application or registration form or via our website, or we may collect them from another source such as a jobs board. The Company must have a legal basis for processing your personal data. For the purposes of providing you with work-finding services and/or information relating to roles relevant to you we will only use your personal data in accordance with this privacy statement. At all times we will comply with current data protection laws.

1. Collection and use of personal data

1a. Purpose of processing and legal basis

The Company has collected your personal data (which may include sensitive personal data) and will process your personal data for the purposes of providing you with work-finding services. This includes for example, contacting you about job opportunities, assessing your suitability for those opportunities, updating our databases, putting you forward for job opportunities, arranging payments to you and developing and managing our services and relationship with you and our clients.

If you have opted-in we may also send you marketing information and news via email/text. You can opt-out from receiving these at any time by clicking “unsubscribe” when you receive these communications from us.

In some cases we may be required to use your data for the purpose of investigating, reporting and detecting crime and also to comply with laws that apply to us. We may also use your information during the course of internal audits to demonstrate our compliance with certain industry standards. We must have a legal basis to process your personal data. The legal bases we rely upon to offer our work-finding services to you are: -

- Your consent
- Where we have a legitimate interest
- To comply with a legal obligation that we have
- To fulfil a contractual obligation that we have with you



1b. Categories of data – The Company has a legitimate interest to collect the following *personal data* on you:-

- Name
- Date of Birth
- Contact Details
- Nationality
- National Insurance Number
- Information provided within a CV
- Details of past and present employment
- Education, training and qualifications
- Financial details

On occasion this will also include *sensitive personal data* such as: -

- Health Information, including whether you have a disability
- Details of criminal convictions

1c. Legitimate Interest

This is where the Company has a legitimate reason to process your data provided it is reasonable and does not go against what you would reasonably expect from us. Where the Company has relied on a legitimate interest to process your personal data our legitimate interests is/are as follows: -

- Administration and processing of work-seekers' personal data for the purposes of providing work finding services, including processing using software solution providers and back office support.
- Contacting you to seek your consent where we need it;

1d. Recipient/s of data

The Company will process your personal data and/or sensitive personal data with the following recipients:-

- The Company's clients in order to provide work-finding services
- Former employers whom we may seek references from
- Third party auditors or regulatory bodies
- Computerised database systems

1e. Statutory contractual requirement

The Company has certain legal and contractual requirements to collect personal data (e.g. to comply with the Conduct of Employment Agencies and Employment Businesses Regulations 2003, Immigration and tax legislation, and in some circumstances safeguarding requirements). Our clients may also require this personal data, and/or we may need your data to enter into a contract with you. If you do not give us personal data we may need to collect we may not be able to continue to provide work-finding services for you.

2. Information to be provided when data is collected from the data subject

2b. Source of the personal data – The Company sources your personal data/ sensitive personal data from:-

- You in person
- CVs and registration forms
- Total Jobs, Reed, Indeed, CV Library Job Boards, Linked In, Facebook
- A former employer
- A referee whose details you previously provided to us

Only information from job boards and Linked In and Facebook comes from a publicly accessible source.

3. Data retention

The Company will retain your personal data only for as long as is necessary for the purpose we collect it. Different laws may also require us to keep different data for different periods of time.

The Conduct of Employment Agencies and Employment Businesses Regulations 2003, require us to keep work-seeker records for at least one year from (a) the date of their creation or (b) after the date on which we last provide you with work-finding services.

We must also keep your payroll records, holiday pay, sick pay and pensions auto-enrolment records for as long as is legally required by HMRC and associated national minimum wage, social security and tax legislation. This is currently 3 to 6 years.

Where the Company has obtained your consent to process your personal and sensitive personal data, we will do so in line with our retention policy. Upon expiry of that period the Company will seek further consent from you. Where consent is not granted the Company will cease to process your personal data and sensitive personal data.

4. Your rights

Please be aware that you have the following data protection rights:

- The right to be informed about the personal data the Company processes on you;
- The right of access to the personal data the Company processes on you;
- The right to rectification of your personal data;
- The right to erasure of your personal data in certain circumstances;
- The right to restrict processing of your personal data;
- The right to data portability in certain circumstances;
- The right to object to the processing of your personal data that was based on a public or legitimate interest;
- The right not to be subjected to automated decision making and profiling; and
- The right to withdraw consent at any time.

Where you have consented to the Company processing your personal data and sensitive personal data you have the right to withdraw that consent at any time by contacting Jackie@parkespersonnel.co.uk. Please note that if you withdraw your consent to further processing that does not affect any processing done prior to the withdrawal of that consent, or which is done according to another legal basis.

There may be circumstances where the Company will still need to process your data for legal or official reasons. We will inform you if this is the case. Where this is the case, we will restrict the data to only what is necessary for the purpose of meeting those specific reasons.

If you believe that any of your data that the Company processes is incorrect or incomplete, please contact us using the details above and we will take reasonable steps to check its accuracy and correct it where necessary.

You can also contact us using the above details if you want us to restrict the type or amount of data we process for you, access your personal data or exercise any of the other rights listed above.

5. Links to external websites

The Company's website may contain links to other external websites. Please be aware that the Company is not responsible for the privacy practices of such other sites. When you leave our site we encourage you to read the privacy statements of each and every website that collects personally identifiable information. This privacy statement applies solely to information collected by the Company's website.



6. Google Analytics

The Company uses analytics cookies to compile reports on our website and give us guidance on how we can improve. We collect information about how our visitors use our website. This collection is anonymous. It will look at the numbers of visitors, the pages visited and how visitors are arriving on the website. Google Analytics' privacy policy can be seen here <http://www.google.com/analytics/learn/privacy.html>

7. Subscription to our mailing list

We ask for your email address and contact name to have the best experience from our newsletters and receive information about any offers or sharing testimonials and other news about the work we do. To protect your privacy, we have security plug ins on the website and data CAPTCHA on the contact form to prevent spam.

8. Data Security

The Company takes every precaution to protect our users' information, such as firewalls, browser certification technology, encryption, limited access and use of passwords.

Only employees who need the information to perform a specific job (for example, consultants or our accounts staff) are granted access to your information

The Company uses all reasonable efforts to safeguard your personal information. However, you should be aware that the use of email / the internet is not entirely secure and for this reason the Company cannot guarantee the security or integrity of any personal information which is transferred from you or to you via email / the internet.

If you share a device with others we recommend that you do not select the "remember my details" function when that option is offered.

9. Complaints or queries

If you wish to complain about this privacy notice or any of the procedures set out in it please contact Jackie Jackson at Jackie@parkespersonnel.co.uk

You also have the right to raise concerns with Information Commissioner's Office on 0303 123 1113 or at <https://ico.org.uk/concerns/>, or any other relevant supervisory authority should your personal data be processed outside of the UK, if you believe that your data protection rights have not been adhered to.